

Training and Personal Development

There really shouldn't be a once-size-fits-all training course.

Every person, team and organisation is different.

Therefore, all the courses below can be tailored to specific needs, duration and objectives.

A one-off development hit can work wonders. Especially if you follow my approach of making sure all that lovely learning isn't lost the minute you walk out the door.

...but sometimes we've got to look at the big picture.

You and I both know that just one day isn't really going to change the world. Some problems are bigger than others and need more time, attention and understanding.

Over the years I've developed many short, medium- and long-term programmes in communication, engagement, leadership, management and performance – with organisations from all over the world – the bigger the commitment by the organisation to real change, the bigger the rewards.

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- ♣ Coaching Skills in Leadership
- ♣ Leading Change
- ♣ Mentoring Skills
- ♣ Primal Leadership
- ♣ Situational Leadership
- ♣ Strategic Decision Making
- ♣ Strategic Vision



- ♣ Building an Effective Team
- ♣ Coaching Skills for Managers
- ♣ Managing a Virtual Team
- ♣ Managing Change
- ♣ Managing Upwards
- ♣ Situational Leadership
- ♣ Supervisory Management
- ♣ Team Performance Management



- ♣ Business Writing
- ♣ Creative Problem Solving
- ♣ Facilitation Skills
- ♣ Introduction to Negotiation Skills
- ♣ Presentation Skills
- ♣ Writing for Impact and to Persuade
- ♣ Working with Other Cultures



- ♣ Be More Productive
- ♣ Customer Service Excellence
- ♣ Dealing with Difficult People
- ♣ Delivering Tough Messages
- ♣ Effective Communication
- ♣ Emotional Intelligence
- ♣ Handling Tough Questions
- ♣ Influence and Persuasion Skills
- ♣ Motivating Others
- ♣ Personal Resilience
- ♣ Time Management



- ♣ Lean Thinking Process and Principles
- ♣ Project Management Fundamentals